

OCTOBER 2011

MISSOURI
DEPARTMENT OF

LABOR MONTHLY DASHBOARD MEASURES

LAWRENCE G. REBMAN, DIRECTOR

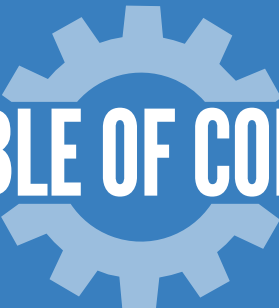


TABLE OF CONTENTS

OCTOBER 2011

LABOR QUICK STATS	03
DIVISION OF EMPLOYMENT SECURITY	04
DIVISION OF WORKERS' COMPENSATION	05
DIVISION OF LABOR STANDARDS	06-07
MISSOURI COMMISSION ON HUMAN RIGHTS	07
WEBSITE HITS	08
SHARED WORK PROGRAM	09
ARE YOU OFF THE BOOKS?	10

UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **8.5%**

Amount of Title XII Loans to the Unemployment Trust Fund as of 11/15/11: **\$725,446,730.74**

Trust Fund Balance: **\$68,945,982.35**

Number of Employers in the Shared Work Program: **425**

Number of Affected Employees in the Shared Work Program: **29,378**

SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in October: **636**

SIF Balance (as of 10/31/11): **\$12,499,269.62**

New Permanent Total Disability (PTD) Claims Paid: **0**

New PTD Awards: **20**

Average PTD First Payment: **\$0**

PTD Recipients: **1,032**

WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri Businesses through the Department's On-Site Consultations: **\$312,432.00**

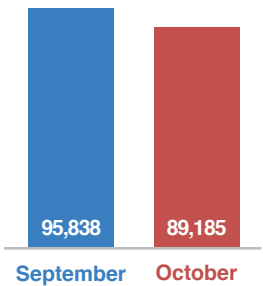
Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the Department's Consultations: **\$79,920.00**

Number of Missouri Miners Trained: **208**

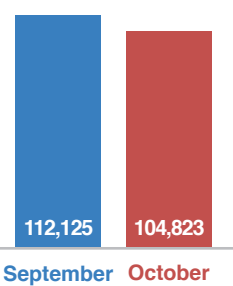
Number of Hazards Found at Missouri Mine Sites: **111**

Number of Miners Assisted by Hazards Removed: **605**

CALLS ANSWERED



CALLS IN QUEUE



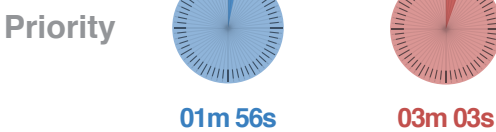
AVERAGE TIME CALLS IN QUEUE



Line to speak with a representative to file a new or renewed claim.

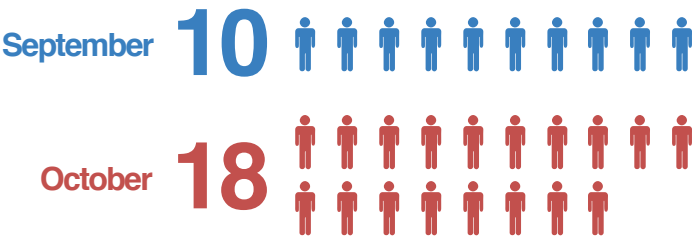


Line to speak with a representative about a question or issue with their claim



Line to change and address or PIN number, or for claimants who are asked to call in on a certain day

NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



UI CASES REFERRED FOR PROSECUTION

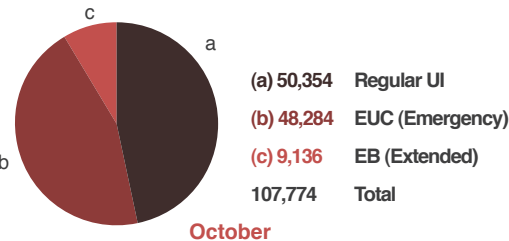
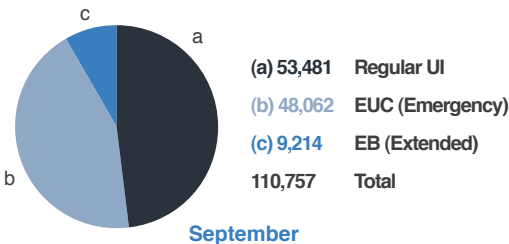


MONEY RECOVERED IN FRAUD*

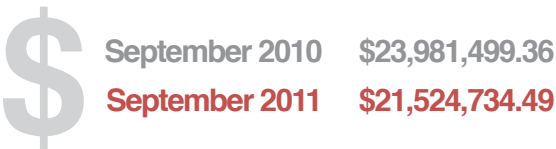
Sept. \$723,607 / Oct. \$657,371 / YTD: \$8,318,993

*monthly totals are subject to change

PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS

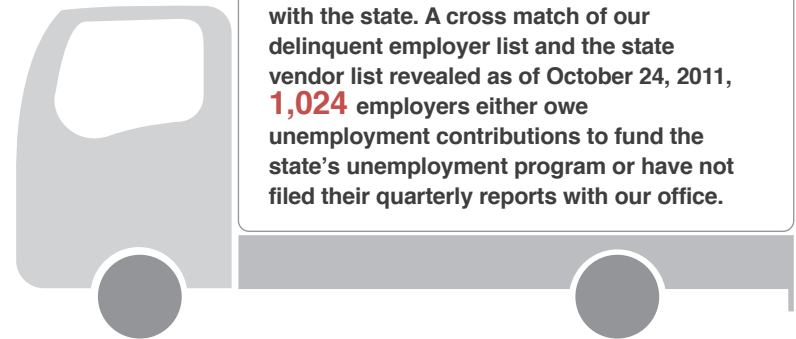


DELINQUENT UNEMPLOYMENT TAXES COLLECTED



LABOR'S VENDOR ACCOUNTABILITY PROGRAM

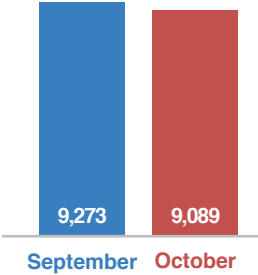
More than **4,800** companies do business with the state. A cross match of our delinquent employer list and the state vendor list revealed as of October 24, 2011, **1,024** employers either owe unemployment contributions to fund the state's unemployment program or have not filed their quarterly reports with our office.



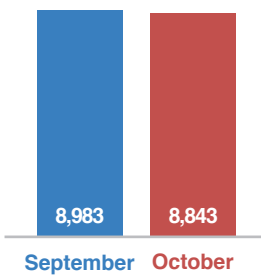
DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

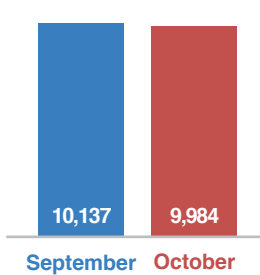
WORKPLACE INJURIES, FATALITIES (FROIs PLUS CLAIMS) REPORTED TO THE DIVISION



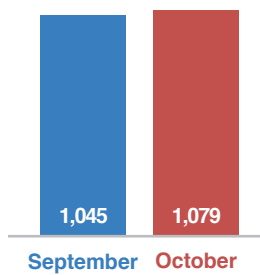
FIRST REPORTS OF INJURIES (FROIs) FILED



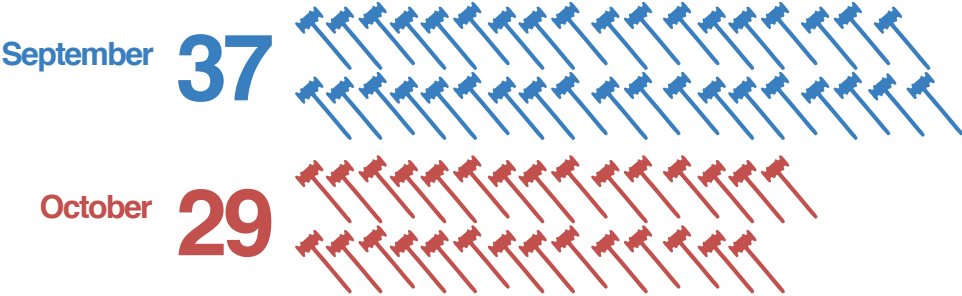
WORKERS' COMPENSATION CASES PROCESSED



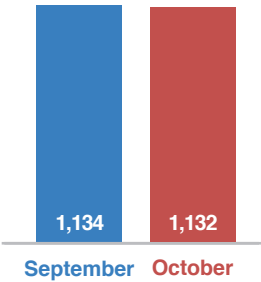
CLAIMS FOR COMPENSATION RESOLVED



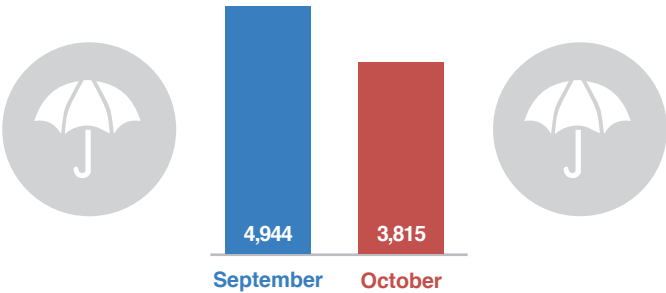
FRAUD & NONCOMPLIANCE CASES REFERRED FOR PROSECUTION



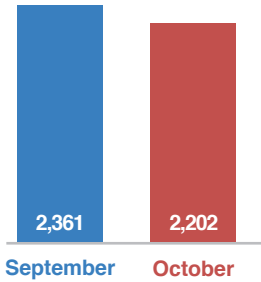
CLICKS ON “ARE YOU COVERED?” COVERAGE VERIFICATION SERVICE (CVS)



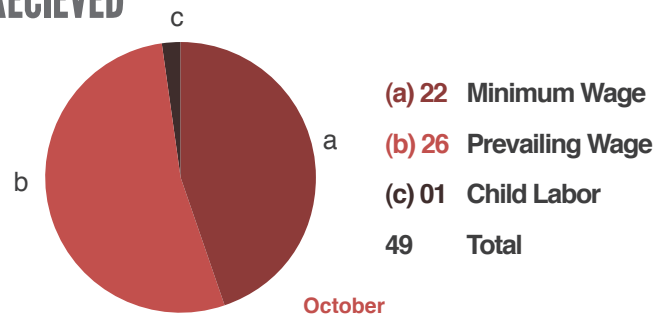
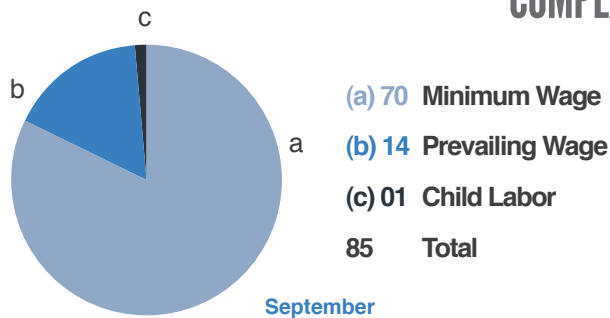
SEARCHES PERFORMED IN THE CVS



POLICY DETAIL INFORMATION REQUEST FROM CVS

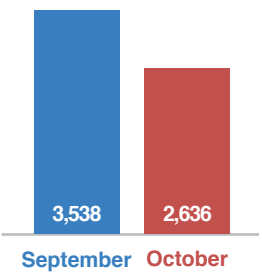


COMPLAINTS RECIEVED

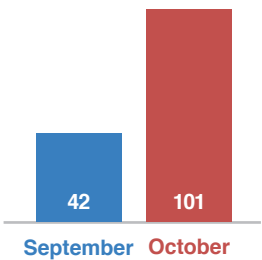


CALLS ANSWERED

(Min. Wage, Prevailing Wage, Child Labor)



INVESTIGATIONS CLOSED

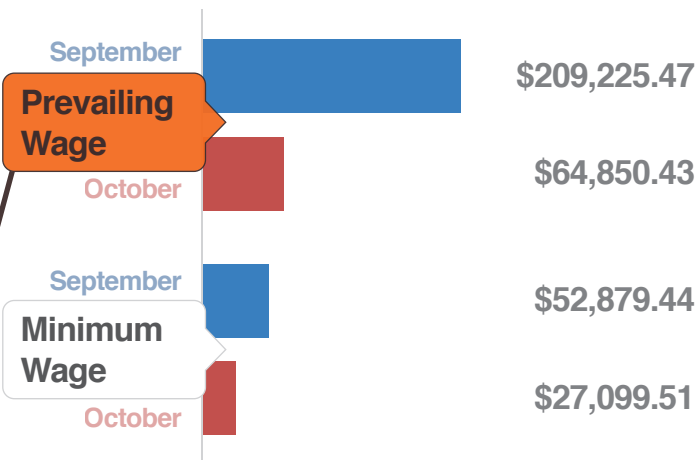


CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

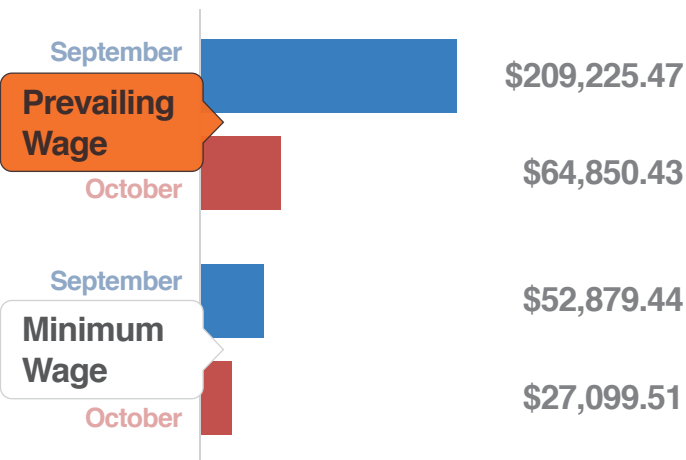


AMOUNT OF RESTITUTION ASSESED & COLLECTED

Restitution Assesed

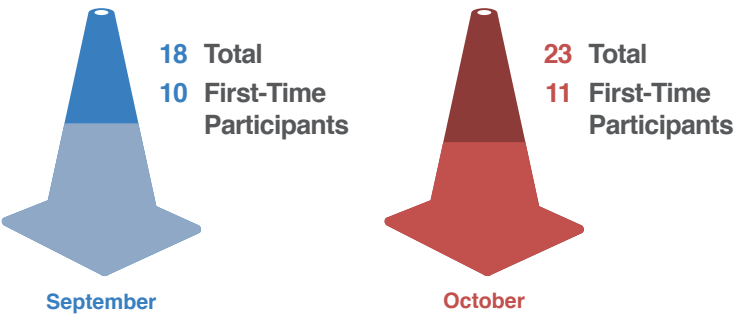


Restitution Collected

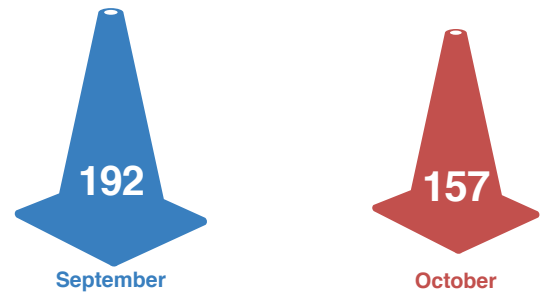


DID YOU KNOW? of the **\$314,485.34** restitution assessed first quarter, **95.3%** was collected.

REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



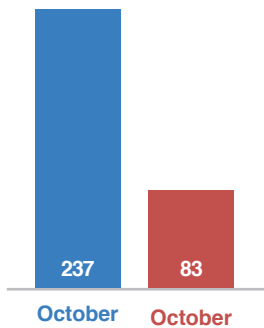
HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



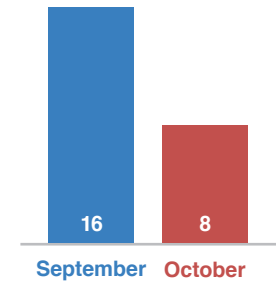
MISSOURI COMMISSION ON HUMAN RIGHTS

Alisa Warren, Executive Director

CASES CLOSED



CASES SETTLED
(includes conciliations, mediations, early resolutions)



RIGHT-TO-SUE LETTERS ISSUED

38 Within 180 Days
2 After 550 Days
53 Total

12 Within 180 Days
1 After 550 Days
20 Total



CASES SET FOR HEARING Sept. 0 / Oct. 0

CASES APPEALED IN CIRCUIT COURT Sept. 0 / Oct. 0

PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	September	October
Participants	370	151
Sessions	04	02

WEBSITE HITS FOR SPECIFIC PAGES

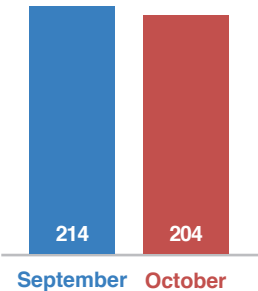
DIVISION OF WORKERS' COMPENSATION WEB HITS

	September	October
Workers' Compensation	9,169	9,439
Second Injury Fund	533	573

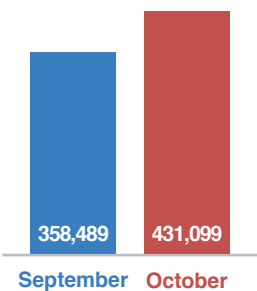
DIVISION OF LABOR STANDARDS WEB HITS

	September	October
Minimum Wage	8,379	8,814
Wage & Hour	3,397	3,397

ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

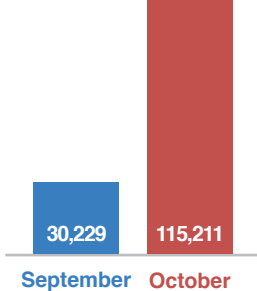


UI INTERNET CLAIMS WEB HITS

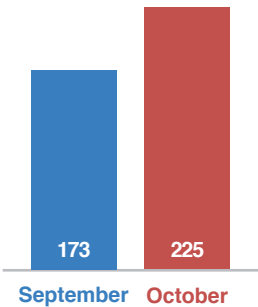


USTAR WEB HITS

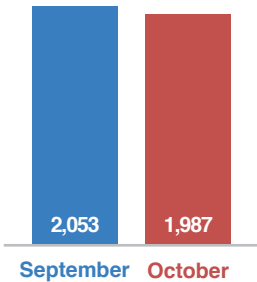
(the MO Unemployment State Tax Automated Reporting/USTAR System)



WORKERS' SAFETY PROGRAM



MISSOURI COMMISSION ON HUMAN RIGHTS



TOTAL LABOR.MO.GOV
WEBSITE HITS OCTOBER
729,583

Total Views for MoLaborDept Channel: 126,692

Top 5 Viewed YouTube Videos

- How to File an Unemployment Claim in Missouri 69,031 views
- Phones are Busy 9,760 views
- Unemployment Extensions - What's next? 8,091 views
- Federal Benefits Phase-Out: Providing Better Customer Service 5,192 views
- Work Benefit Amount Calculator 4,340 views

5 Most Recent YouTube Videos

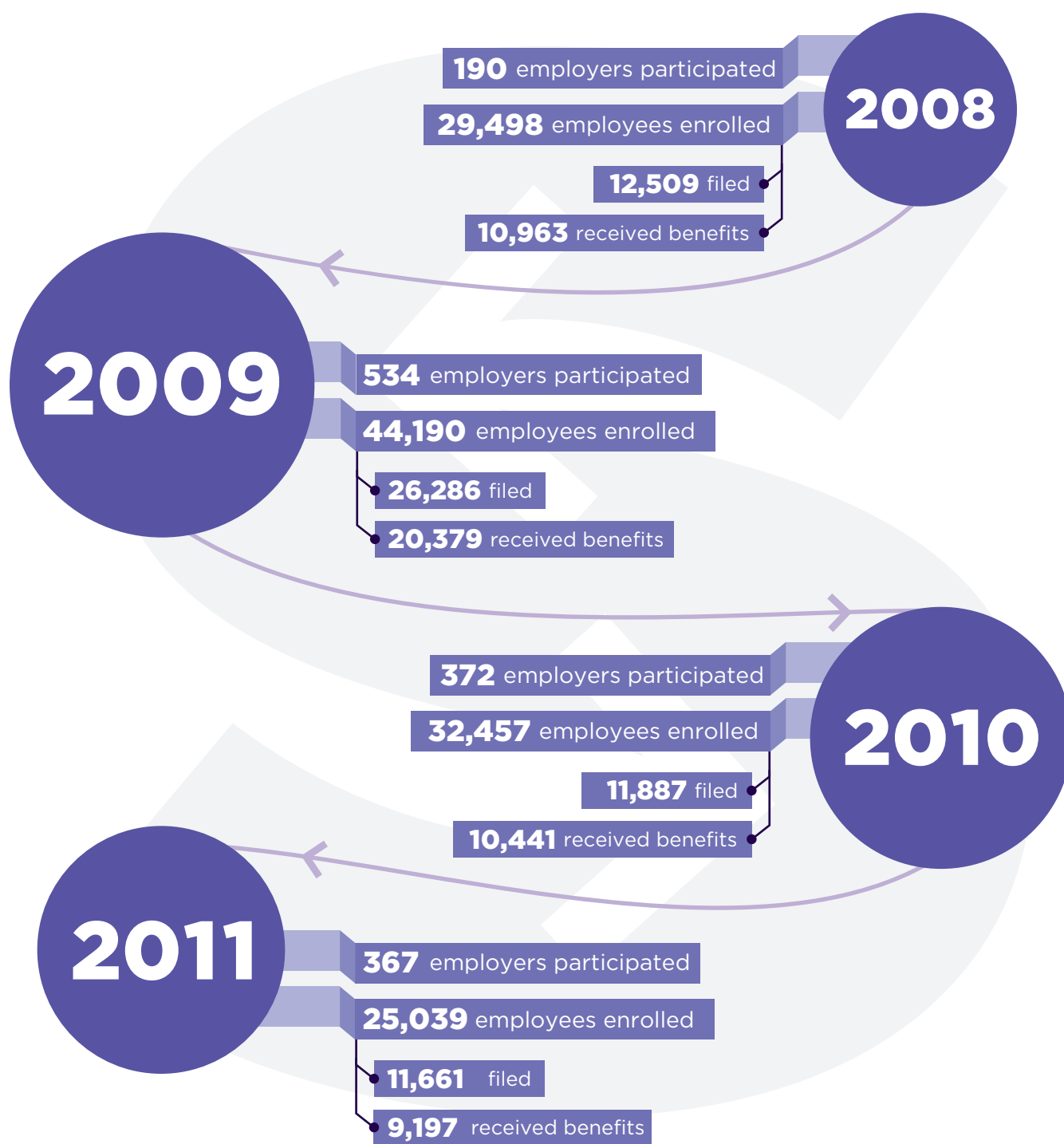
- Labor Talk Podcast: Missouri Auto Suppliers - Lear Corporation 147 views
- Veterans Day 2011 372 views
- New Rail Car Moving Cars and Missouri Forward 695 views
- GM Celebrates 100th Anniversary, MO Celebrates 1660 Jobs 375 views
- Gov. Nixon, Ford, UAW Leaders Announce New Auto Line and Jobs for Kansas City 593 views

Featured Video on YouTube

<http://youtu.be/UshSt26DgXU>

SHAREDWORK

In efforts to secure existing jobs for Missourians and help ease some of the costs associated with running a business, the Department began actively promoting the **SHAREDWORK** program in 2009 to Missouri employers. As a result, program participation grew by 181% in just one year, saving 14,692 more jobs throughout the state.



Are you **OFF THE BOOKS?**



1099 FRAUD - WORKER MISCLASSIFICATION

The Department increased efforts in identifying worker misclassification/1099 Fraud starting in 2009 which included more industry based targeted audits as well as the hiring of more staff. In addition, the Department launched a new campaign **Off the Books** to educate employers about their unemployment tax and workers' compensation responsibilities as well as inform employees about their rights as workers. **Off the Books** included a new website, a hotline number, online assessment, and access to free training for businesses and organization.

573-751-1099 / **HOTLINE**

AUG.

56
Calls

SEPT.

156
Calls
178.6% INCREASE

OCT.

83
Calls

AS OF
OCT. 31, 2011



labor.mo.gov/offthebooks / **WEBSITE**

PAGE VIEWS

SEPTEMBER

1,430

OCTOBER

1,084

**ASSESSMENTS
TAKEN**

1,612

990

AS OF
OCT. 31, 2011

identified

6,990

misclassified workers

employed by

1,105

employers

additional amount owed by employers

\$1,047,639

due to misclassification